Privacy Statement

Vinkey considers Your privacy important. We therefore do everything we can to protect the personal information You share with us as well as possible. How we do this is set out below.

Personal Data Collected

Depending on the situation, the following personal data may be processed:

- Contact information, such as Your name, email, address, telephone number and job title.

Personal data is used only where necessary to perform our tasks properly or to improve the products and services we offer. In doing so, we comply with our Privacy Statement and the applicable laws.

Use of Data

We use Your personal data, among other things, to:

- Communicate with You.
- Deliver and optimise our products and services.
- Personalise our products and services for You.
- Assist You with questions or complaints about particular products or services.
- Analyse and optimise our processes.

If personal data is to be used for purposes other than those indicated above, we will inform You in advance. You can then indicate that You do not agree by using the email address given below.

Handling Personal Data

We take the security measures necessary to ensure that Your personal data is not used improperly.

We process Your personal data only for the purposes for which it was obtained and in accordance with our Privacy Statement.
We retain Your personal data for as long as it is needed for the purpose for which it was stored. Where possible, we indicate exactly how long particular personal data is retained.
We regularly check and assess how we process personal data. In this way, we ensure that we process personal data only to deliver and improve the products and services we offer properly.

Sharing Personal Data in Specific Cases

In principle, we do not pass Your personal data to other parties without Your consent, unless this is necessary for the products and services we offer and/or the law requires us to do so.

We may pass Your personal data to other companies or individuals in the following cases:

- You have given consent to share the information. You may withdraw Your consent at any time.

- If the products and services we provide need to be passed on to companies that, in turn, provide us with related services. We give these companies access only to the personal data necessary to do this. They may not use Your personal data for any other purpose.

Sometimes we are legally obliged to share Your personal data with other parties.

Sub-processors

We use the following third parties, which are necessary for optimal service provision:

Name: Microsoft Azure
Purpose: Providing infrastructure
Data: contact information
Place of processing: West Europe

Name: Mailgun
Purpose: Enabling communication between the software and the user by email
Data: contact information
Place of processing: European Union

If the above list changes, this Privacy Statement will be amended accordingly.

Your Rights

You may submit a request to us at any time to access, amend or delete, or have deleted, Your own personal data. You may also object to the processing of Your personal data or request that its processing be restricted. In certain cases, we may not be required to comply with these requests.

Changes to Our Privacy Policy

If anything changes in our privacy policy, the Privacy Statement will be amended accordingly. For major or important changes, we will inform You by email or through our website https://vinkey.app/.

Questions and/or Comments

For questions and/or comments, You may contact our "data protection" staff member. We will provide You with a conclusive response/follow-up to Your request within the applicable statutory period.

Email: privacy@vinkey.app

If You are dissatisfied with how we handle Your questions and/or comments concerning the processing of Your personal data, we ask You to let us know so that we have an opportunity to adjust our process accordingly, if Your dissatisfaction is based on reasonable grounds.

As provided in applicable legislation, You may also address complaints to the Dutch Data Protection Authority (Autoriteit Persoonsgegevens) through AutoriteitPersoonsgegevens.nl.

The most recent Privacy Statement can also be found on our website https://vinkey.app/.

Contact Details

For our cooperation, it is necessary to exchange the other's contact details concerning our respective representatives and to permit their use for (i) invoicing, invoicing and other business enquiries, (ii) contract and customer management and (iii) order processing and deliveries to You. Such exchange, use and processing of these contact details by us is carried out in the capacity of data controller, in accordance with applicable legislation and our Privacy Statement and in a secure manner to prevent unauthorised access to, use or disclosure of contact details, solely for the purposes described above.

END